



**District of Columbia Courts  
Administrative Services Division  
Procurement and Contracts Branch**



**AMENDMENT NO. 7**

**TO: ALL PROSPECTIVE OFFERORS**

**AMENDMENT  
ISSUE DATE: September 26, 2012**

**SUBJECT: Solicitation No. DCSC-12-RP-0013 – GPS Electronic Monitoring and  
Random Tracking of Offenders**

**REVISED  
SUBMISSION  
DATE: October 4, 2012, by 3:00 p.m., Eastern Standard Time.**

Responses to written question(s) received from prospective offeror(s) are included as **Attachment A** to this amendment.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**

One (1) copy of this amendment is being sent to only those offerors who received a copy the solicitation. Offerors shall sign below and attach a signed copy of this amendment to each offer to be submitted to the Courts in response to the subject solicitation. Offers shall be mailed or delivered in accordance with the instructions provided in the original solicitation documents. Offerors shall submit their offers in sealed envelopes, identified on the outside by the solicitation number and submission date, in accordance the instructions provided in the original solicitation documents. This amendment, together with your offer must be received by the District of Columbia Courts no later than the date and time specified for offer submission. Revisions or price changes occasioned by this amendment must be received by the Courts no later than the date and time set for offer submission. Failure to acknowledge receipt of this amendment may be cause for rejection of any offers submitted in response to the subject solicitation.

Louis W. Parker  
Contracting Officer

**Solicitation No. DCSC-12-RP-0013**  
**GPS Electronic Monitoring and Random Tracking of Offenders**

**This amendment is acknowledged and is considered a part of the subject solicitation.**

\_\_\_\_\_  
**Signature of Authorized Representative**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Title of Authorized Representative**

\_\_\_\_\_  
**Name of Firm**

**ATTACHMENT A**

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**RESPONSES TO QUESTIONS RECEIVED**

**Question #1:**

How many GPS devices are currently in use by the agency?

**Response:**

100 Devices are currently in use by the agency

**Question #2:**

What is the average length of stay for offenders on GPS tracking?

**Response:**

4 Months is the average length of stay

**Question #3:**

How many GPS devices have been lost over the past year?

**Response:**

Approximately 45 Units were lost over the past year. The number of lost ankle units is nominal. The majority of the losses are the result of lost phones as part of a 2-piece system, and the lack of clear labeling that identifies a local number to call.

**Question #4:**

How often does the current GPS equipment collect GPS data, and how often does the equipment transmit this data to the central computer?

**Response:**

The current system collects data every 5 minutes. The equipment transmits data to the central computer every 10 minutes.

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**Question #5:**

C.5.13 states, "The Offeror and/or the Offeror's staff shall promptly detect and notify officers of the Key Events..." Is the agency referring to email and/or text message notifications to officers or manual telephone calls to officers?

**Response:**

Email and/or Text Messages are acceptable.

**Question #6:**

C.5.16 states, "The Offeror shall describe in its Narrative Statement in detail, how the Offeror contacts the officer when normal monitoring conditions are restored..." Please define "normal monitoring conditions."

**Response:**

Normal Monitoring Conditions would be defined by the Vendor's business practices.

**Question #7:**

Is the Offeror responsible for initial alert resolution/troubleshooting by contacting the offender?

**Response:**

CSSD will handle all notifications.

**Question #8:**

C.3.2.10 refers to the device detecting and reporting to the supervising officer missed signals from the satellite(s). To the best of our knowledge, GPS tracking devices in the corrections field do not offer this function. Is the agency referring to the tracking unit's ability to detect and report the loss of GPS signals?

**Response:**

Yes. The agency is referring to the tracking unit's ability to detect and report the loss of GPS signals.

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**Question #9:**

C.3.2.13 requires a notification for velocity. Will the agency please clarify the intent of this requirement? It is not typical to provide alert notification based on the speed of the tracking unit. If the software system displays velocity within the interface for officers, will this feature satisfy this requirement?

Yes.

**Question #10:**

C.4.1 seems to imply that a “hybrid” system is a secondary tracking technology, such as cellular assistance or cellular triangulation. However, in the electronic monitoring industry, “hybrid” refers to the frequency in which the unit reports its location to the central monitoring computer. Will the agency please clarify its use of the term, “hybrid”?

**Response:**

“Hybrid” refers to the frequency in which the unit reports its location.

**Question #11:**

C.4.2 requires the active GPS device to be powered by an internal, non-removable battery. However, this requirement will require increased inventory management, as officers will need to return equipment to the manufacturer for battery replacement. Will the agency consider a more efficient process by allowing the GPS device to include a field-replaceable battery?

**Response:**

Yes. The agency will consider units that are more efficient.

**Question #12:**

C.9.5.1 refers to handheld web-based officer units. Is the agency referring to PDAs or Smartphones? If so, how many of these peripheral devices does the agency require?

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**Response:**

The agency would require between 8-10 peripheral devices. The agency would prefer a Tabletphone, but would consider any device that can display tracking of the units.

**Question #13:**

C.9.5.1 requires a 20% spare allowance. Given that the agency will have 20% of all active units on the shelf, will the agency accept replacement equipment to be delivered via ground transportation within five days of request and within 24 hours in emergencies?

**Response:**

No. Replacement Equipment is needed within 24 hours or 1 business day.

**Question #14:**

F.3 requires a report on equipment returned for repair and repairs made. Will the county clarify the intent of this requirement? Under a typical rental agreement, the agency will not be assigned specific equipment that must be repaired and shipped back to the agency. The agency will receive replacement equipment from our corporate inventory. Therefore, we respectfully request the agency to remove this requirement, as it provides little value for the agency under an equipment rental agreement.

**Response:**

The District of Columbia is not a county. The vendor should describe in their submission how repaired and returned equipment will be tracked. If this requirement does not apply to a specific vendor, that should be included in their submission.

**Question #15:**

How many offenders did the Court monitor last year?

**Response:**

Approximately 500

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**Question #16:**

What was the average daily number of offenders last year?

**Response:**

The average daily number of offenders last year was approximately 1400.

**Question #17:**

Is your current vendor providing a beacon to provide RF service in conjunction with their one piece GPS?

**Response:**

The agency does not currently utilize a one-piece unit.

**Question #18:**

What electronic monitoring technologies does the Court currently use in addition to GPS (RF, Alcohol Monitoring)?

**Response:**

None

**Question #19:**

How does the Court define active GPS? How often is the Court seeking GPS point collection?

**Response:**

The Court is seeking the best possible technology that is available. Please submit your proposal and include the best possible GPS point collection possible.

**Question #20:**

How many GPS units did the Court lose in the last year?

Approximately 100 Units were lost over the past year. The number of lost ankle units is nominal. The majority of the losses are the result of lost phones as part of a 2-piece system, and the lack of clear labeling that identifies a local number to call.

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**Question #21:**

How many officers/Court staff will need to be trained during the initial training session? Will the Court provide training space? Will there be computers available?

**Response:**

The initial training will involve approximately 10 persons. The Court is able to provide training space with computers.

**Question #22:**

Will the agencies require vendor monitoring staff to perform outbound calls to offenders?

**Response:**

No. The agency will handle all communications with youth.

**Question #23:**

Specification C2.9 states that Offeror must maintain a stable inventory of equipment in the Delinquency Prevention Program offices. Will there be an officer in charge of managing inventory or is the Court seeking on site vendor personnel to manage the inventory?

**Response:**

The Courts will manage inventory.

**Question #24:**

Specification C2.12, in regards to APIs and Java interfaces, does the Court acknowledge that there will be some implementation time necessary to program the vendor's system and the Court's system to work together?

**Response:**

Yes, the Courts acknowledge that there will be implementation and transition time.

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**Question #25:**

Specification C2.13 in regards to labeling the devices, would the Court consider a permanently affixed and etched label that is built into the device containing the vendor's contact information, including a toll free number for equipment return, in lieu of the Court's information?

**Response:**

No. The labeling must reflect the Courts contact information, including a local phone number.

**Question #26:**

Proximity detection is an antiquated technology provided by one vendor that has the potential to generate false positive tampers. This alert may penalize the offender for inadvertently adjusting the ankle bracelet through the course of daily activity. Specification C.4.6 requires a proximity sensor that measures both density and temperature. As this is a vendor specific technology that limits competition, we respectfully ask for this specification to be removed from the RFP.

**Response:**

**The agency agrees to remove this requirement.**

**Question #27:**

May vendors include marketing brochures with their proposals?

**Response:**

Yes.

**Question #28:**

Specification C5.16, how many conference calls were conducted in the past 12 months in which an officer called the vendor's monitoring center to have the offender conferenced in on the call?

**Response:**

The agency has never held a conference call that includes the youth.

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**Question #29:**

Specification C5.16, the specification states "The officer may request that they be notified when a specific subsequent monitoring event occurs." Would this notification be via automated measures or via outbound call from the vendor's monitoring center? If the latter, please provide the number of outbound calls to officers the current vendor's monitoring center made last year.

**Response:**

0 is the number of outbound calls to Probation Officers over the past year.

**Question #30:**

specifies replacement costs for equipment shall be included and not separate or additional. However, C18.1 specifies that "The offer shall describe in detail, the Offeror's Policy and Procedures for reporting and replacing lost equipment while it is in the Court's possession. The Policy and Procedures shall include any cost that will be incurred by the Court for the replacement of lost equipment. Will the Court please identify which lost and damage costs they are willing to incur?"

**Response:**

Based on the information provided, please provide your best possible course of action and associated costs for addressing lost equipment.

**Question #31:**

C 10.2 specifies "If required to provide testimony, the Offeror shall provide an expert witness who shall meet the qualifications required by the Office of the Attorney General (OAG) of the District of Columbia. The expert witness shall have direct responsibility for the information requested and the expert witness is subject to approval by CSSD." Would the court please define expert witness?"

**Response:**

An expert witness should be an individual with experience testifying in local, state and federal court in the analysis of GPS Technology as related to the tracking of juvenile/adult offenders.

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**Question #32:**

Please provide the average monthly volume and per diem pricing for DCSC's current equipment and services. Please provide breakdown equipment and/or service type.

**Response:**

100 devices are currently in use by the Agency.

**Question #33:**

Page 10, Part I, Section C, Item 3.2.4: Please consider amending the RFP to eliminate this requirement, as it is applicable only to a two-piece GPS monitoring device. In a two-piece device, it occurs when the transmitter, which is attached to the participant's ankle, is out of range of the portable monitoring unit, which the participant carries on his waist. Because all components of a one-piece GPS monitoring device are permanently sealed inside an industrial-grade plastic case, it does not generate a "transmitter out-of-range/portable monitoring unit not receiving transmitter signal" event.

**Response:**

If this requirement does not apply to your equipment, please indicate in your submission.

**Question #34:**

Pages 11-13, Part I, Section C, Items 3.7-3.21.1: Most, if not all, of these requirements apply exclusively to the transmitter component of a two-piece GPS monitoring device. Please consider amending the RFP to remove them or combine the relevant ones with the requirements for the one-piece GPS device (Items C.4.1-C.4.7.1).

**Response:**

If this requirement does not apply to your equipment, please indicate in your submission.

**Question #35:**

Page 15, Part I, Section C, Item 4.2.1: Please consider amending the RFP to eliminate references to "battery backup system" and "expected life of the backup battery," as a one-piece GPS monitoring device does not have a backup battery.

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**Response:**

If this requirement does not apply to your equipment, please indicate in your submission.

**Question #36:**

Pages 15-16, Part I, Section C, Items 4.6-4.7: Please consider amending the RFP to eliminate the requirement for proximity tamper detection. Developed more than 20 years ago, proximity sensors are outdated technology and they generate a burdensome amount of false alerts due to improper installation, interference from legwear and even physical labor. The current industry standard is lining the device's strap with fiber optic cable, which is more reliable than proximity sensors. Consequently, no leading manufacturers use proximity sensors.

**Response:**

The agency agrees to remove this requirement.

**Question #37:**

Pages 18-19, Part I, Section C, Item C.5.5.8: Please confirm this requirement refers to the individual computers used by the Offeror's Monitoring Center personnel.

**Response:**

Confirmed.

**Question #38:**

Page 20, Part I, Section C, Item C.5.3: Please clarify who is expected to receive Key Event notifications and investigate and respond to Key Events. Is an automated event notification transmitted by the Offeror's monitoring application to DCSC supervising officers sufficient? Or is a manual investigation and response to events by the Offeror's Monitoring Center personnel required?

**Response:**

An automated event notification is acceptable.

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**Question #39:**

Page 22, Part I, Section C, Item C.6: Please provide an estimate of the number of personnel who are to be trained during initial training.

**Response:**

The initial training will involve approximately 10 persons. The Court is able to provide training space with computers.