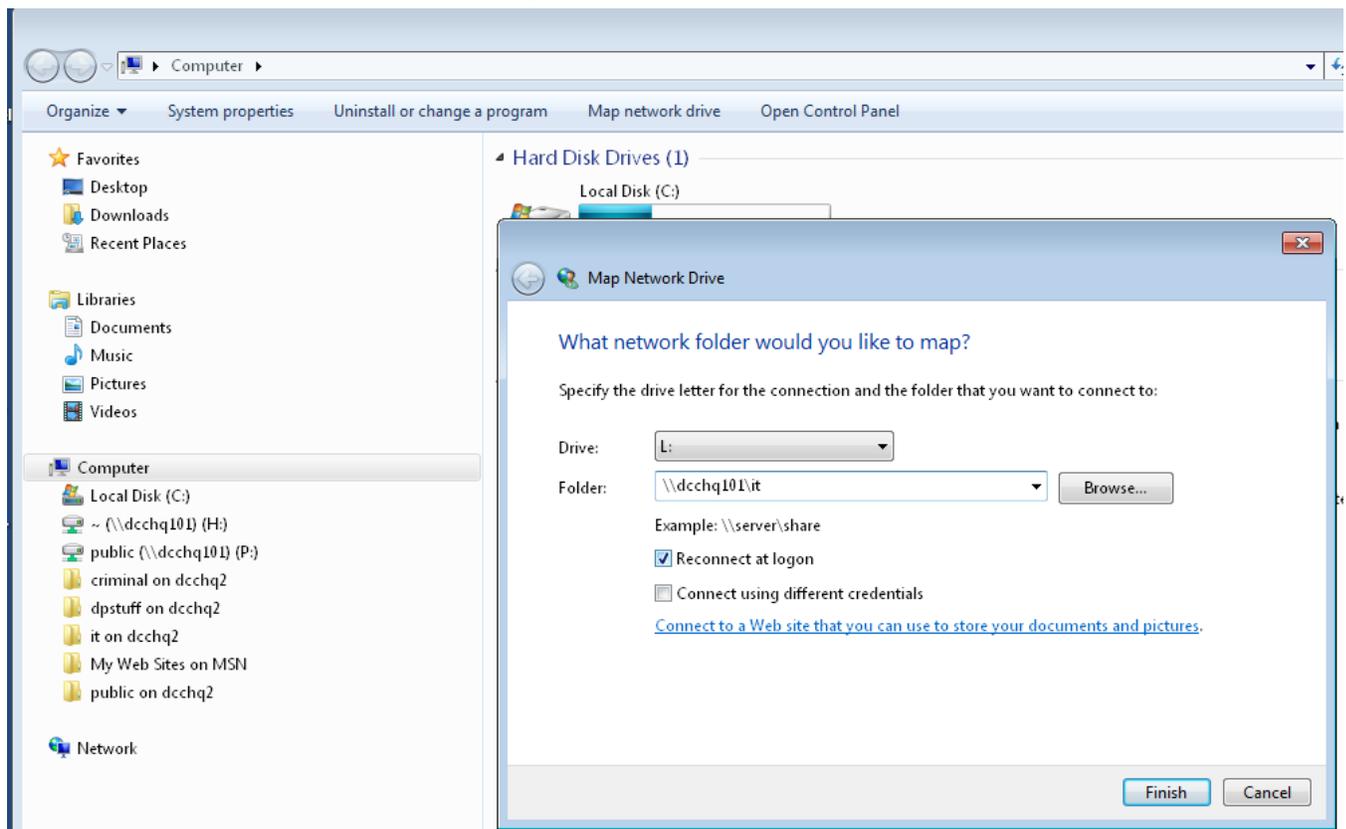


AVAYA ONE-X COMMUNICATOR INSTALLATION for **local** PC/laptop

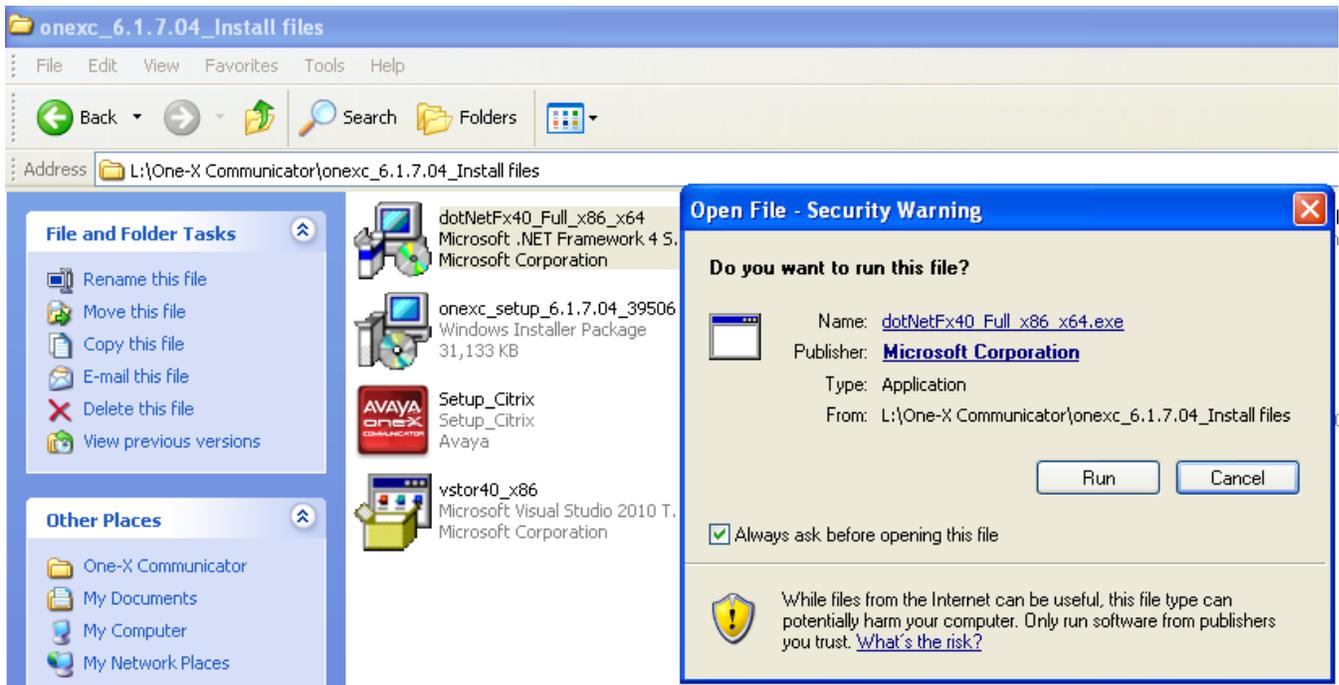
This document assumes that users already have an active Avaya 9611-G phone connected to the DCSC Voice over IP (VOIP) telephone network in order to run this installation. The 5-digit extension assigned to a user's campus workstation must be enabled by a DCSC Telecommunications systems administrator for soft-phone capability.

In order to run this application from a laptop or desktop PC outside of the DCSC campus network, you must first establish a VPN connection. Please refer to the SSL-VPN AnyConnect User Guide document issued by IT Security for instructions. **This installation should take place on your local machine, not on the desktop PC at your workstation.** Once VPN connectivity has been successfully established, proceed with the installation steps listed below:

Map to the IT Division's L Drive on **\\dcchq101\it**:

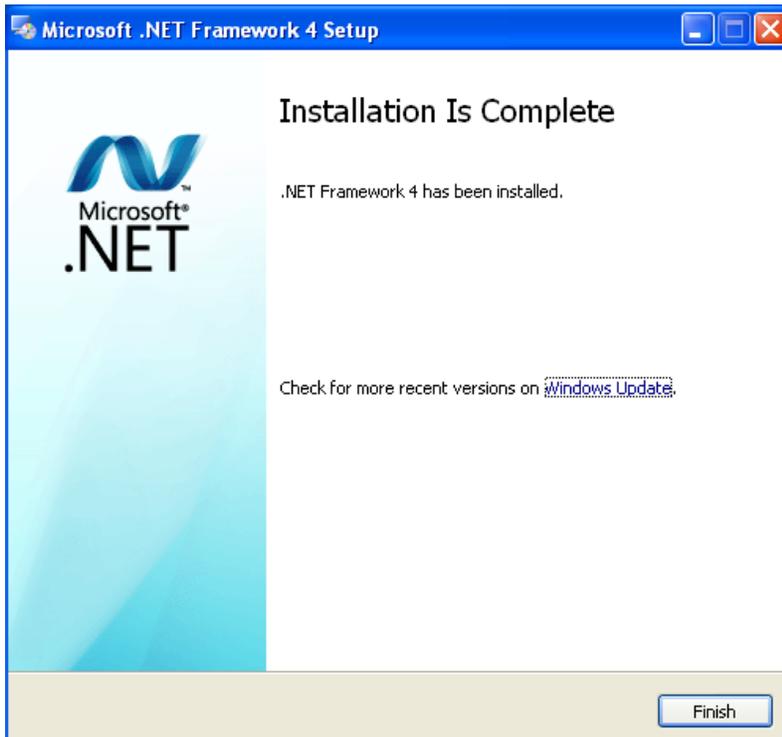


Folder location is [L:\One-X Communicator\onexc_6.1.7.04_Install files](#) Locate the dotNetFx40_Full_x86_x64.exe application and run it.

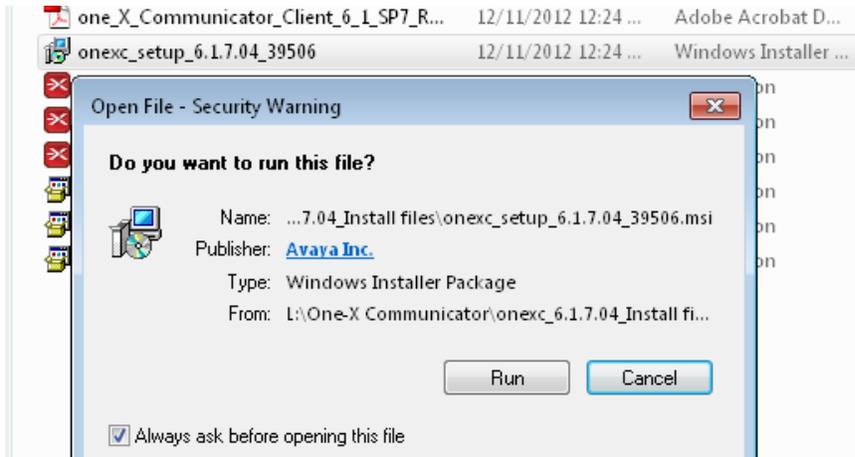




Ensure that you've checked the box to accept the license terms and leave the box unchecked that mentions sending info on your setup experience to Microsoft. Click Install (this may take 5-7 minutes to complete):



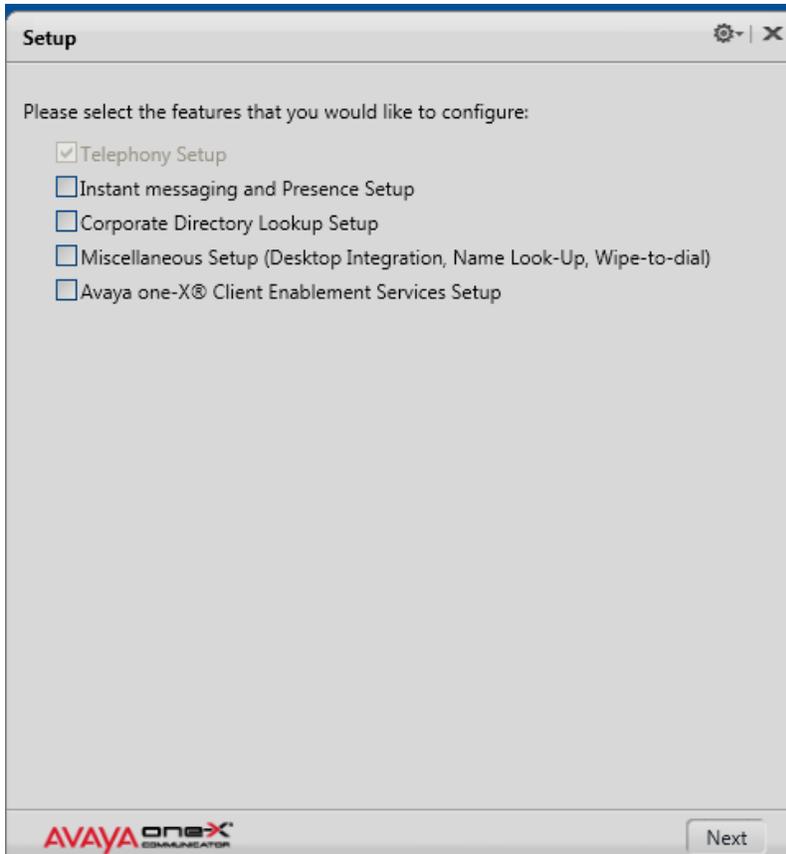
Once dotNetFx40_Full_x86_x64.exe Installation is complete, go back to the installation files folder and click on the file labeled onexc_setup_6.1.7.04_39506. **DO NOT RUN THE APPLICATIONS LABELED CITRIX OR ADMIN**



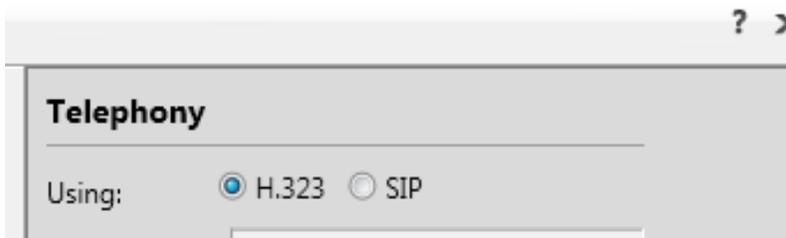
Once you run the Setup.exe, you'll also be prompted to run the vstor40_x86.exe application. Click Run:



Next, you will configure your settings for use. Telephony is already checked. De-select all other options and click Next:



Select H.323 protocol and click Next



Populate **BOTH** the “Extension” & “Password” fields with your 5-digit DCSC campus phone number. (Note: If you have multiple lines available (help desk, call tree users, etc.), use the main number that’s featured at the top of the screen on the phone’s digital display.)

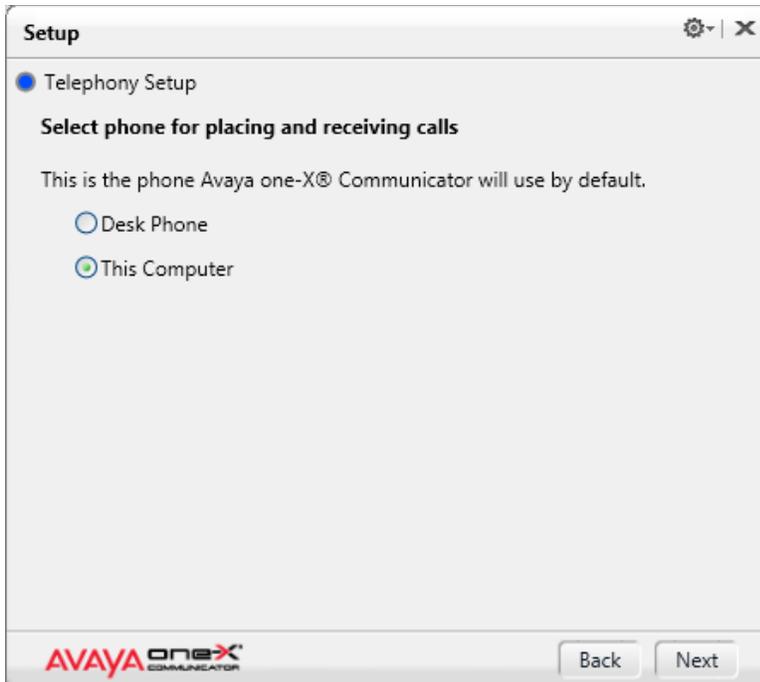
Click the ADD button, and enter the IP Address (10.120.64.10) depicted here, then click Next:

The screenshot shows the 'Setup' window for Avaya one-X Communicator. The 'Telephony Setup' section is active. It contains three input fields: 'Extension:', 'Password:', and 'Server List:'. The 'Server List:' field contains the IP address '10.120.64.10'. Below the 'Server List:' field are two buttons: 'Add' (highlighted in blue) and 'Remove'. At the bottom of the window, there are 'Back' and 'Next' buttons. The Avaya one-X Communicator logo is visible in the bottom left corner.

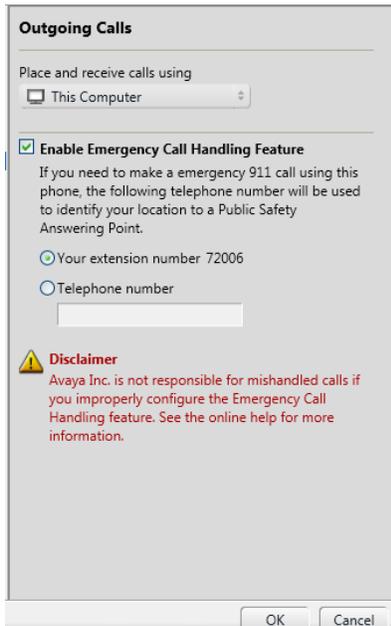
Do not enter anything under the **Add phones** option. Click next:

The screenshot shows the 'Setup' window for Avaya one-X Communicator. The 'Telephony Setup' section is active, and the 'Add phones' option is selected. The text reads: 'Check and specify the phone you want to use with Avaya one-X® Communicator.' Below this text are three input fields: 'Mobile', 'Home', and 'Other'. At the bottom of the window, there are 'Back' and 'Next' buttons. The Avaya one-X Communicator logo is visible in the bottom left corner.

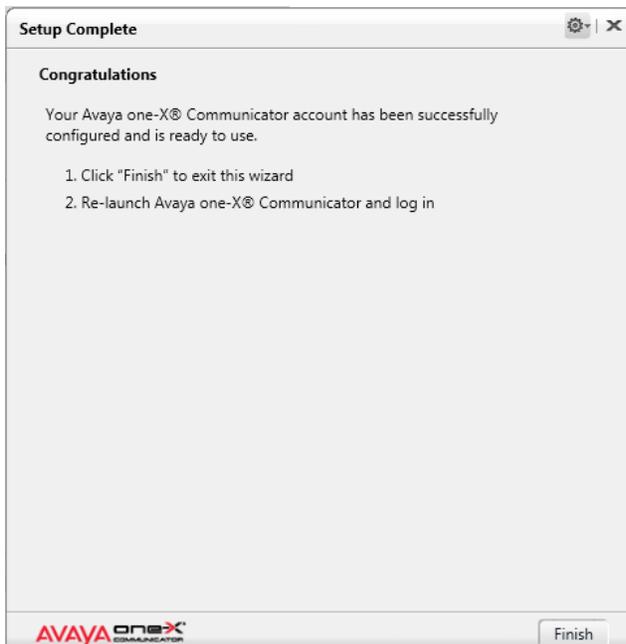
Select **This Computer** and click **Next**



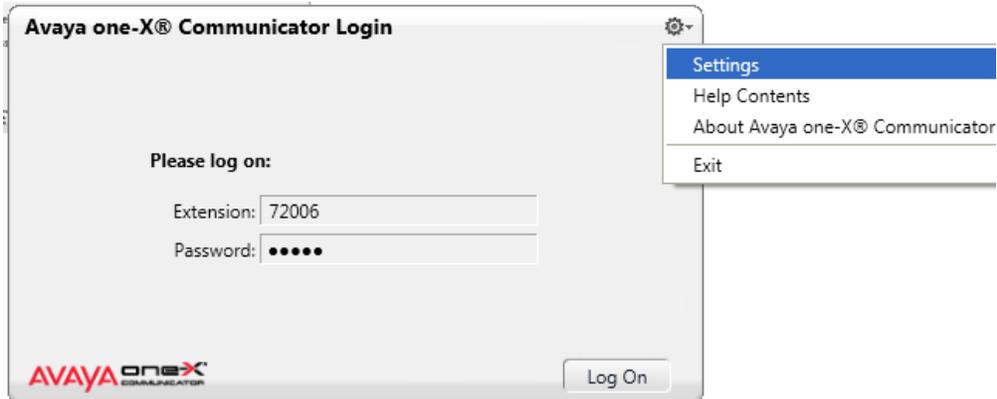
Select the **Emergency Call Handling Feature** and click OK. When utilizing One-X Communicator from a DCSC Campus location, your extension number should be selected. When used off campus, you should modify this field respective to where you are (home phone number, cell phone, etc.). This will ensure that emergency responders will arrive at the appropriate location in the event that a 911 call is made.



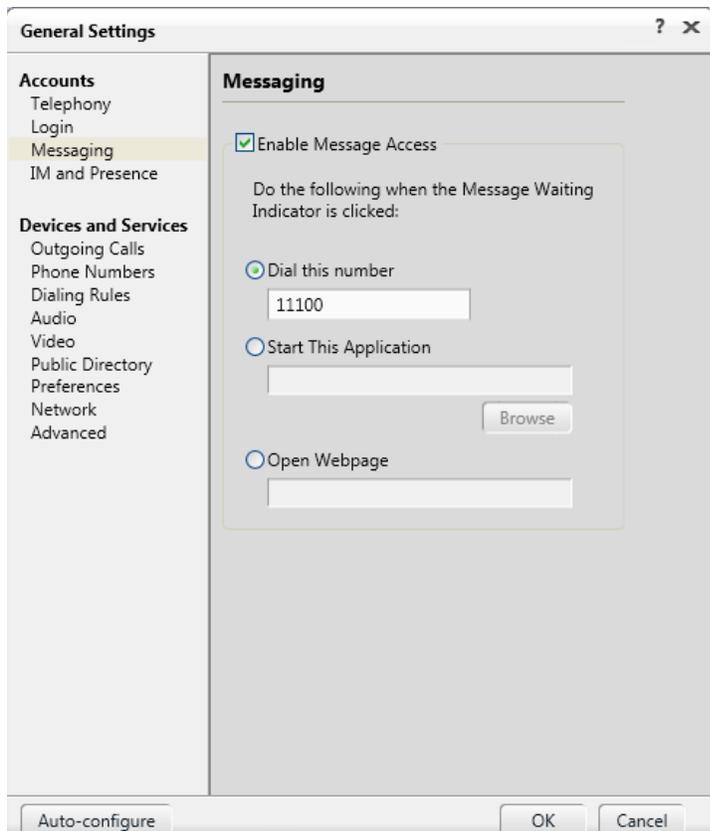
Click Finish. The application will shut-down and you'll need to re-launch in order to proceed with additional configuration options.



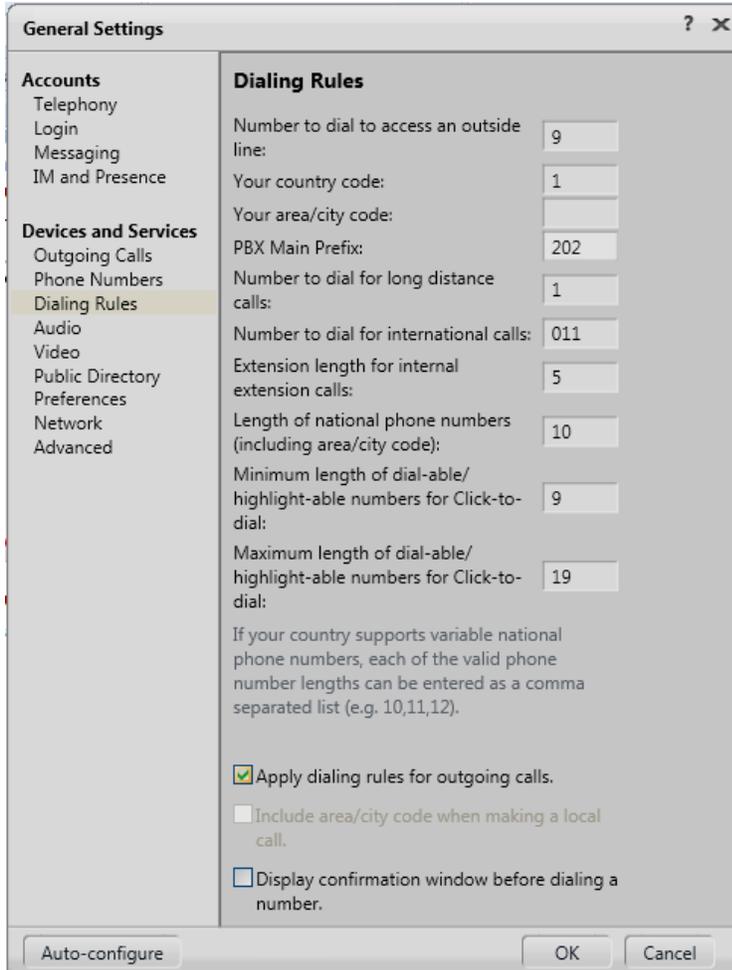
Once you re-launch One-X Communicator, **before you log in**, click on the menu icon in the top, right-hand corner. Within the drop-down menu, select **Settings**.



Once you launch the General Settings Menu, select **Messaging**. Ensure that **Enable Message Access** is selected, then select **Dial this Number** and enter **11100**, as depicted below. Click OK.



Select **Dialing Rules**, third option under the **Devices and Services** section. The only entry necessary is **PBX Main Prefix**, which should be **202**. Click Ok.



Your installation and configuration is now complete!!! Launch One-X Communicator from the local computer. Log-in using the extension from your DCSC workstation (your extension and password should be pre-populated based on the setup done earlier).

IMPORTANT NOTE: Some older model laptops/computers may not be equipped with internal microphones. Your laptop/desktop PC must have a compatible microphone in order for people to hear you once a call is made.